GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:2048
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MOBILE ATM SERVICE BY PNB
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Will the Minister of FINANCE be pleased to state:

(a) whether the Punjab National Bank (PNB) has introduced mobile ATM services for the remote rural areas;

(b) if so, the details thereof;

(c) whether the other banks also proposes to provide similar facilities; and

(d) if so, the details thereof?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI PAWAN KUMAR BANSAL)

(a) & (b) : Punjab National Bank has provided, on experimental basis, mobile ATM services in rural areas in and around the rural pockets of Delhi and District Gautam Budh Nagar, U.P.

(c) & (d) : Other Banks are also in the process of providing mobile ATM services in remote rural areas. Mobile ATM services are being provided in Andhra Pradesh and Kerala by Andhra Bank; in Tamil Nadu by Bank of India; Delhi, Jalandhar, Dehradun, Ahmedabad and Sriganganagar by Oriental Bank of Commerce; and Satara district of Maharashtra by IDBI Bank to start with. However, due to low customer base, logistics and infrastructural problems including networking issues, banks are unable to deploy more mobile ATM services in remote rural areas. Banks are otherwise increasingly providing coverage through wireless terminals etc. & banking correspondents.